



Introduction to Transportation

Investing in Futures University

Updated June 2013



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Investing in Futures Mission Statement

Every Snohomish County family has ready access to the housing, economic opportunities, and support to lead lives of dignity and fulfillment.

Investing in Futures University Mission Statement

Investing in Futures University enhances community capacity and effectiveness by developing the expertise of helping professionals in an evidence-based, comprehensive systems approach to addressing the complex needs of vulnerable families and individuals.



IIF University Systems Modules



Hello everyone! Thank you for choosing to take this course. Here is a brief introduction.

The Introduction to the Transportation System course provides an overview of all transportation related services in Snohomish County.

Lack of reliable transportation is a constant source of stress and anxiety and is often the cause of missing appointments, unemployment and underemployment, and lack of participation in training or educational activities.

We will start by learning how to increase access to public transportation and move on to information on how to gain access to other modes of transportation including cars.



What will be learned from taking this course?

At the end of the presentation, the reader will have a better understanding of the options to:

- Identify barriers to transportation.
- Demonstrate ways to improve families' transportation options.
- Define the costs of transportation.
- Use internet and technology to manage transportation.
- Connect families to various government and non-profit assistance programs.
- Help families take advantage of vehicle ownership programs.
- ❖ Investing In Futures University does not endorse any commercial products, processes, or services listed in this presentation.



Public Transportation Options



Barriers to Public Transportation

- Fares
 - Get free/reduced fare
- Bus Routes
 - Find an apartment near public transportation
 - Carpool and vanpool
- Disabled/Seniors
 - Para-transit system
 - Volunteer transportation services
- Knowledge
 - Transportation providers
 - Information/referral services
 - Public transportation classes



Free & Reduced Bus Passes

- Regional Reduced Fare Permit
 - Seniors (65+), riders with a disability and Medicare card holders
- Basic Food Employment & Training (WorkFirst)
 - BFE&T participants can receive up to \$100 per month in bus passes.
- Low-income King County residents with Regional Reduced Fare Permit
 - Up to seven books of taxi scrip each month at a 50% discount
 - For low-income King County residents age 18 to 64 who have a disability or age 65 and over.
 - Contact King County Metro at (206)553-3060
- Many organizations offer bus passes to participants on a “as available” basis. Call 2-1-1 to find out which organizations currently offer bus passes.



Housing Search NW

- [Housing Search NW](#) is a free online property-search service.
- Customer support is available at 877-428-8844, Mon-Fri, 6am-5pm (English and Spanish).
- Search options includes voucher, distance to public transit/shopping, senior/shared housing, landlord language, income, multiunit, group/mobile home, security deposit, sliding scale rent, credit check, criminal check, assisted living, waitlist, etc.
- Website is available in 65 languages.



Carpool & Vanpool

- [Find a carpool](#)
- Start a carpool at work by posting a Carpoolers Wanted sign with a [printable template](#)
- [Sign up for vanpool at Community Transit](#)
 - Vanpools are funded by rideshare agencies (vans, gas cards, insurance and maintenance) and can be economical commute option (\$6,000/year savings on average).
 - Vanpools can be equipped with bike racks on request.



Paratransit

- Paratransit is curb-to-curb service offered by public transportation providers for people with disabilities who are unable to ride regular buses.
- Assists with travel plans outside the service area.
- Service hours are usually same as regular bus service.
- Phone hours for reservation is different than bus service hours. Call during regular business hours to reserve the ride.
- Most (but not all) paratransit services require participants to meet one of the conditions established by the Americans with Disabilities Act (ADA).
- Application process can take up to a few weeks.
- Check websites for detailed information.



Paratransit Providers

- [Dial-A-Ride \(Community Transit\)](#)
- [Everett Para-transit \(Everett Transit\)](#)
- [Sound Transit Para-transit \(Sound Transit\)](#)
- [Island Para-transit \(Island Transit\)](#)
- [Dial-A-Ride \(Skagit Transit\)](#)
- [ACCESS Para-transit \(King County Metro\)](#)
- [Washington State Ferries ADA & Medical Travel Information](#)
- [Amtrak Accessibility Information](#)



Disability & Senior Resources

- Workers with Disability
 - Transportation reimbursement is available as an impairment-related work expense for Supplemental Security Income recipients.
 - Call 800-772-1213 or contact the local Social Security Office.
- Pay Your Pal, Rural Transportation Program
 - People with disability in rural parts of Snohomish County.
 - Contact SNOTRAC at 425-265-2226.
- Volunteer Transportation
 - Low income seniors & disabled adults.
 - Contact Catholic Community Services at 425-374-6336.
- TAP (Transportation Assistance Program)
 - Seniors and people with disabilities living outside the DART service area.
 - Contact Senior Services of Snohomish County at 425-423-8517



Senior Center Bus Services

- Wheelchair accessible buses and vans provide free door-to-door service to local errands and cultural/social events for seniors and disabled adults.
- Hyde Shuttles at Senior Services
 - For seniors over 55
 - Lake Forest Park-Shoreline area
- Northshore Senior Center Transportation
 - Provides ride, individual trip planning for buses, application assistance.
 - Northshore-Bothell-Kenmore area
- East County Senior Center Transportation
 - For seniors over 60
 - Monroe destinations only
- Most chain grocery stores will deliver online orders (delivery fee may apply).



Medical Transportation

- [Snohomish County Medical Transportation by Hopelink](#)
 - Coordinates transportation to and from medical appointments for low income residents on Medicaid assistance.
 - Call at least two business days before a scheduled medical appointment.
 - Hopelink arranges the most appropriate, least costly method of transportation (Bus pass, taxi, cabulances, gas vouchers, mileage reimbursement, etc.).
 - Transportation to urgent appointments can be scheduled on An “as available” basis.
 - To schedule a ride participant will need the following:
DSHS Medicaid ID card/complete pick-up address/name, address, phone number of medical provider/appointment date
And time/the type of appointment.
 - Reservation Number 855-766-7433 (8am-5pm, 7 days a week)



Transportation Service Providers

- Visit the transportation service providers' websites to learn about bus stop/transit center locations, fares/passes/ORCA card, retail outlets, transfer, trip planning, special programs, riding with animals/children, bike lockers, accessibility, customer services, bus route maps and time tables.
- [Community Transit](#)
- [Everett Transit](#)
- [Sound Transit](#)
- [King County Metro Transit](#)
- [Island Transit](#)
- [Skagit Transit](#)
- [Washington State Ferries](#)
- [Amtrak Cascades](#)



Transportation Service Providers

- [Greyhound](#)
- [Travel Washington Intercity Bus Program](#)
Provides more options for statewide travel, connecting towns and rural communities with major transportation hubs and urban centers.
- [Stillaguamish Tribe Transit Services](#)
- [Tulalip Transit](#)



Information & Referral Services

- [Find-A-Ride](#)
 - Provides a trip planner with searchable database for people with special transportation needs.
- [Snohomish County Transportation Coalition \(SNOTRAC\)](#)
 - Provides help with coordinating special needs transportation.
 - Offers Travel Ambassador, Ride Around the Sound-Bus Buddy and Pay Your Pal-Rural Transportation program.
- [2-1-1 \(Volunteers of America\)](#)
 - Human services information and referrals.
 - Call 211 to talk to a referral specialist.
- [Google Map](#)
 - Get directions in “By public transit” mode (upper left side of the screen) to get a complete trip plan with leave/arrival time.



Public Transportation Classes

- Ride Around the Sound by SNOTRAC
 - Group bus instruction for seniors that includes: bus tips, how to plan a trip, how to use the ORCA Card, and how to transfer in a comfortable, friendly peer-centered group setting.
 - Leaves from several different senior center monthly.
- Sight Connection (Community Services for the Blind & Partially Sighted)
 - Training in safe movement and travel; white cane training.
 - Fees for service are based on a sliding fee scale. No one is turned away for inability to pay.
 - Brochures available in Spanish, Chinese, Korean, Russian, Vietnamese & Tagalog.
- Travel Training by Everett Transit
 - How to ride a bus, read a bus schedule or understanding how to transfer. A “practice” trip may be included.



Public Transportation Classes

- Bus Riding 101 by Community Transit
 - Customized to meet individual needs.
 - Senior citizens, persons with disabilities, and non-English speaking persons and others who need instruction.
- Getting Around Puget Sound
 - Volunteers assist travelers with transportation questions and trip planning.
 - King County residents
 - Hopelink Shoreline Food Bank: 3rd Tuesday of each month (10am-12pm).
 - Call Hopelink Shoreline Food Bank at 206-440-7300.





Google

Get directions My places

Worksource Everett
3201 Smith Ave #300
Everett, WA 98201

Walk to Everett: Everett Station
About 1 min (397 ft)

Everett: Everett Station
412C Bus towards Terry's Corner
3:30pm - 3:40pm (10 mins, 2 stops)

Everett: Broadway and Tower toward Camano
Walk to Community Health Center Of Snohomish County
About 12 mins (0.6 mi)

Beta: Use caution – This route may be missing sidewalks or pedestrian paths.

1. Head southwest on N Broadway toward Tower St 0.2 mi
2. Slight left to stay on N Broadway
Destination will be on the right 0.4 mi

Walk to Community Health Center Of Snohomish County
About 12 mins

« Previous Zoom in Next »

5000 ft
1 km

Map data ©2013 Google - Edit in Google Map Maker Report a problem

Resources for Drivers



Barriers to Car Ownership

- Cost, including:
 - Car payment, insurance, gas, parking, tickets, maintenance, toll, depreciation, license/registration, taxes, equipment (car seats etc.).
- Suspended license, including:
 - DUIs, driving infractions, unpaid fines
- Unable to drive safely, including:
 - Teen drivers, senior drivers, job seekers



Assistance & Resources

Cost

- Loans & saving programs
- Gas assistance
- Free repair
- Used cars & Salvaged title
- Free car seats
- Workforce Investment Act & WorkFirst
- Company cars
- Bicycle, scooters and bicycle classes

Suspended license

- Legal assistance

Unable to drive safely

- Driver education assistance for homeless students
- Senior driver safety classes



Ways to Vehicle Ownership

- Vehicle Ownership Program at Express Credit Union
 - Matches up to \$500 for the down payment and/or insurance.
 - Loan pre-approval and referral to discount car buying source.
- Express Credit Union Community Member Service Representative
 - Free financial consultation
 - Tuesday: Everett Housing Hope (English, Spanish)
 - Wednesday: Shoreline Hopelink (English, Spanish & Swahili)
- Individual Development Account
 - Matching a qualified depositor's funds 2:1, the program triples the dollars saved.
 - Those who qualify must be working and ready to save.
 - Must take classes on managing finances and commit to saving every month.
 - Applications are accepted each year while funding lasts.
- Bank On
 - Learn how to open a bank account and start banking.



Buying a Used or Salvaged Car

- Make sure to look into the car's past history by checking [Carfax](#). Consider a free Vehicle Identification Number (VIN) check at the [National Insurance Crime Bureau](#) to find out if the car has been reported as stolen.
- Buy from a reputable dealer. Find out more about the dealer by checking the Better Business Bureau for complaints before purchasing.
- [Lemon Law](#): A car may qualify as a "lemon" if it has one or more significant defects and has been subject to a certain number of attempts to diagnose or repair the problem within two years of delivery to the original retail consumer and within the first 24000 miles of operation. The "Lemon Law" allows the owner (does not have to be the original owner) to request an arbitration hearing through the [Attorney General's Office](#) within 30 months of the vehicle's original retail delivery date. If the vehicle is determined to be a lemon, the owner can choose to repurchase (with a refund) or replace the vehicle.



Buying a Used or Salvaged Car

- A car is considered totaled when the cost of repairs is greater than the car's worth. These cars get a salvage title. If the cost of labor and parts can be reduced (DIY repair, salvaged parts from junk yards, etc.), a salvaged car can be a good deal.
- A fully reconstructed salvage car is worth roughly 60% of a clean title equivalent ([Kelly Blue Book](#)). A reliable older car with low market value can be totaled after a fender bender. However, it takes a serious crash to total a new \$50,000 car. Evaluate a dealer's description of damage compared to the price of a car. If it's too good to be true, do not buy the car.
- A salvaged auto can be already repaired or in need of repair. Buying a wrecked car allows buyer to monitor the repairs themselves. Also, they can skip some of the repairs (power window, etc.) to save on the cost.



Buying a Used or Salvaged Car

- Stick with body damage, or at most, damage to the working parts. Stay away from bent frames. Flood and fire damage cars are less reliable even after a repair.
- When bidding on a salvage auto at one of the many online clearinghouses, be sure to read the evaluation.
- Do not consider buying a salvaged title without a pre-inspection by a reputable repair shop (without ties to the dealership). The inspection will estimate how much the buyer needs to put into the repairs on a car.
- A totaled vehicle cannot be driven or parked on a public road until it passes inspection and retitled as a REBUILT title. Contact the Washington State Patrol to get a inspection.

Source: [How Stuff Works](#)



Gas Assistance

- Basic Food Employment & Training (WorkFirst)
 - BFE&T participants can receive up to \$100 per month in gas vouchers.
- Snohomish County Medical Transportation by Hopelink
 - Reimburse travel cost to and from medical appointments for low income residents on Medicaid assistance.
- Workers with Disability
 - For Supplemental Security Income recipients, transportation reimbursement is available as an impairment-related work expense.
 - Contact your local Social Security Office.
- Native Americans/Alaskan Native
 - Contact Chief Seattle Club at 206-292-6214.



Free & Low Cost Vehicle Repair

- [Northshore Christian Church, Everett](#)
 - Every 3rd Tuesday
- [New Life Church, Everett](#)
 - Fill out application one week out to receive free repair.
 - Tuesday through Friday 9-5
- [Cedar Park Assembly of God-Mechanics Ministry, Bothell](#)
 - Offer car repair services at reduced rates for those who qualify.
 - Cars for sale
- [Family Support Network by American Legion](#)
 - For veterans and their families from the war in Iraq/America's War on Terror.
- [Family Center of South Snohomish County, Everett](#)
 - Free repair for relatives raising children that are not their own.



Car Seats

- Depending on your child's height and weight, you need rear-facing infant seat and forward-facing car seat (or convertible car seat) and booster seat.
- The job of a car seat is to distribute crash forces over the strongest parts of the child's body. All the car seat's part must be present, correctly assembled, and installed properly. The best car seat is one that installs safely in your car, fits your child's growth needs, and is easy for you to use correctly every time.
- A second-hand seat may have hidden damage, weakness or other safety problems. Never use a car seat that has been in a crash. The seat may not function properly and may fail to provide adequate protection in another crash.
- Car seats have a serial number and expiration date information on the back or the bottom.



Car Seats

- If the parent do not own a car and share rides with other families often, choosing car seats that can be properly installed in most cars and/or designed to fit three children in the back of a smaller car can increase the family's mobility.
- [First Steps \(Pregnancy Medicaid\)](#) provides free car seats to new mothers.
 - Up to 185% Federal Poverty Level.
- In case of a car crash, the insurance company will pay for new car seats.
- [Free Car Seats at Pregnancy Aid of Snohomish County \(Everett\)](#)
- Carseat, automobile & passenger safety community [CarSeat.org](#)
- Local police & fire station can help parents learn how to properly install car seats.



Workforce Investment Act & WorkFirst Assistance

- Workforce Investment Act transportation assistance
 - WIA can help with car related expenses that are necessary to find a job, such as down payment, gas, insurance, driver license, etc.
 - WorkSource locations: Everett, Lynnwood, Mountlake Terrace, Monroe
- WorkFirst Support Services can help with transportation expenses, as necessary, to succeed in finding and keeping a job. Ask the case manager.



Company Car

- Some jobs provide a company car that can be utilized either on a part-time or full-time basis.
- Some of the jobs that often offer a company car include the following:
 - Sales
 - Field claims evaluator (insurance companies, body shop/construction experience)
 - Driver
 - Car dealerships
 - Messengers (deliver/pick/drop off packages and projects)
 - Personal assistant
 - Service/field technician (construction/landscaping/plumbing companies)
- Keyword search on job websites can be useful to find the right opportunities.



Bicycles & Scooters

- [Smart Cycling Program by League of American Bicyclists](#)
 - Ride/fix bicycle, ride bikes in traffic, training for long rides, route selection, all-weather riding, etc.
- [Free Bicycles](#)
 - Call 425-252-6952 at Sharing Wheels.
- [Bicycle Maps and Bike Locker Locations](#)
- [Google map](#)
 - Get directions in “bicycling” mode (upper left side of the screen) or browse bicycle roads using drop down menu of the Map/Satellite button (upper right side on the map viewer).
- [Bikeability](#) checklist and where to report problems.
- [Vanpools](#) can be equipped with bike racks on request.
- [Scooter clubs](#): Free motorcycle safety classes and community.





Legal Assistance for Unpaid Fines & Suspended License

- Free legal clinic at Seattle's Union Gospel Mission (Everett location)
 - Court fines and re-licensing
 - Weekly walk-in clinic
- Free legal help at CLEAR*Online
- Dispute Resolution Services at Volunteers of America (Everett)
- Check the Department of Licensing for latest information on hearings, types of suspensions, DUI, minor in possession, financial responsibility, restricted driver licenses, reinstating license, penalties, etc.
- Consolidate debts and gain more control over debt payments with credit counseling.
 - Department of Justice provides a list of approved credit counseling agencies by state.



Driving Classes

- Homeless students can contact school districts' homeless liaison to find out availability of driver education assistance.
- AARP Defensive Driver Safety Program teaches seniors how to adjust their driving to compensate for age related changes in vision, hearing and reaction time. Car insurance premium discount is available.
 - [East County Senior Center, Monroe](#)
 - [Northshore Senior Center](#)
 - For seniors over 50
 - Various locations. Call to pre-register at 425-286-1035.
 - [Stillaguamish Senior Center, Arlington](#)
 - For seniors over 55
- For Job seekers
 - Workforce Investment Act can help pay for driving education if it's necessary to find a job.
 - [WorkSource](#) locations: Everett, Lynnwood,
 - Mountlake Terrace, Monroe



Summary & Feedback

Thank you for completing the Introduction to Transportation module. Here is a summary of what we learned:

- Housing Search NW
- Carpool & vanpool
- Paratransit system, shuttle buses & other disability resources
- Medical transportation
- Public transportation information & classes
- Banking & Individual Development Account
- Used cars & Salvaged title
- Workforce Investment Act & WorkFirst assistance
- Resources and classes for bicycle & scooter
- Legal assistance for suspended license

We welcome your feedback and will regularly update the contents of this presentation. Please let us know if any of the referral on this presentation did not work or if you have any comments. Our email address is karenmatson@housinghope.org.

