

## 2013 Homeless Dashboard Measures:

1. “Leaving Homelessness” = the destinations at exit of exited clients from housing assistance programs – calculated off those that have an exit date in the reporting quarter
2. “Returning to Homelessness” = of those that left to a permanent destination two years ago from a housing program as documented in HMIS, have they since returned to be served in shelter, transitional housing or rent assistance with a housing status of literally homeless
3. “New homeless” = of those with a program entry date in any housing assistance program in this quarter don’t have a past service in the last two years according to HMIS
4. “Term of Homelessness” / “Length of Stay” = the amount of time clients have spent in ES or TH from start to finish, including multiple episodes & program enrollments – calculated off those that have an exit date in the reporting quarter
5. “Data Quality” = NULL & Don’t Know/Refused values
6. Tentative: Incentive data analysis = focus on “Prior Living Situation” changes for enrolled persons & outcomes for those persons (destination & length of stay)
7. Tentative: Inventory data analysis = the count of beds in HMIS versus the count of persons in those beds
8. Tentative: HFU data analysis – income levels of persons in HTF projects according to most recent annual report? Number of HFU funded units in community?

What should I be looking for to alert me to a problem with my data or my homeless system of care?

1. Rates of persons leaving homelessness that are below state averages or that fall steadily over time
2. Rates of persons returning to homelessness that are above state averages or that rise steadily over time
3. Rates of new homeless persons that are above state averages or that rise steadily over time
4. Terms of homelessness / lengths of stay that are longer than 20-30 days or that rise steadily over time
5. NULL or Unknown values in any data element used in reporting outcomes (i.e.: prior living situation, destination, etc.)
6. Your outcomes compared to others in your community with comparable characteristics

When can I expect to receive the next state homeless dashboard?

Time Period of Report	When I can expect to receive it from Commerce?
January 1, 2013 – March 31, 2013	May 31, 2013 or sooner
April 1, 2013 – June 30, 2013	August 31, 2013
July 1, 2013 – September 30, 2013	November 30, 2013
October 1, 2013 – December 31, 2013	February 28, 2014

Can I just create my own dashboards?

Yes. Commerce staff can help you build off existing ad hoc reports and data structure or help you create your own reports to meet your needs.