







Slide 10

What's the dominate view and can it be changed?

- Is there underlying will and values that will overcome resistance to the changes
- Has the dominate community view changed?
- Has there been enough community and constituency education?
- When the dominate community view changes so will your system

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Slide 11

IDENTIFY YOUR LEADERS

- Who carries the torch- make sure it is broad and diverse
- Always be looking to add to your leadership pool
  - Service providers
  - Political stakeholders
  - Consumers
  - State agency leaders
  - Business leaders

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Slide 12

SUSTAINABLE CHANGE

- Think and act outside of the confines of your own agency- Strive for Collective Impact.
- Thankless and taxing to work alone, success has been punishing and discouraging at times. Identify early who you will rely on for respect, appreciation and validation of your work?
- There may be lots of time when you need someone to give you renewed resolve to persevere and endure.

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